

# National Center for Victims of Crime

## Training and Technical Assistance Process and Priorities

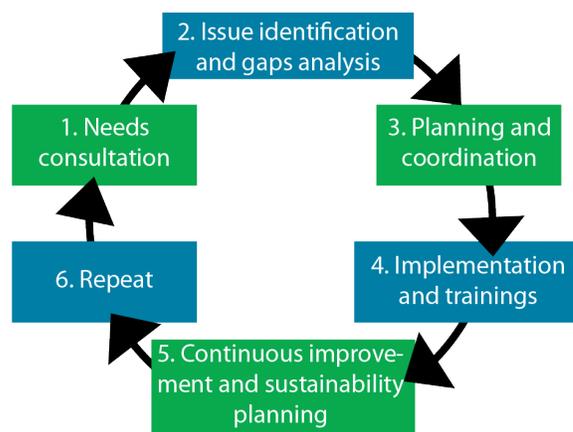


### What does TTA mean to the National Center?

The National Center considers TTA as the process of providing support to an organization or group with a development-related need or problem. Our TTA process includes six steps, and each can be conducted in-person or virtually.

### Our TTA priorities include:

- Sustainability, ensuring any newly-acquired learning is incorporated into existing policies and procedures in a manner allowing for long-term integration through regular performance measurement
- Empowerment, ensuring TTA is participant-led, involving your team in every step and decision
- Multi-layer review with subject matter experts and organizations
- Individualization, meaning all TTA is tailored to your team's needs
- Online, consistent availability to allow for self-paced learning



### Our TTA may involve (please visit [ncvctta.org](http://ncvctta.org) to view our full topical catalog):

- Community surveys
- Data collection, needs assessments, and analysis
- Lecture and/or workshop presentations (virtual or on-site)
- Outreach and education materials
- “Train the trainer” sessions
- Written materials and curricula development
- Grant administration
- Communications management (including marketing strategies)

- Strategic planning
- Peer-to-peer mentoring
- Performance measures development
- Provision of subject matter experts

Our TTA can be delivered in a variety of ways. We can provide virtual or in-person training seminars, through lecture, workshop, role play, or any combination thereof. We also provide online e-learning courses with self-paced modules. TTA will be provided in appropriate venues and formats such that ongoing team or organizational activities continue uninterrupted. TTA can also be provided as curricula that can be incorporated into larger team or organizational culture, practices, and procedures.

**A few examples of past National Center TTA include:**

- Helping Cleveland, Ohio develop a multidisciplinary team to enhance its response to victim and witness intimidation and retaliation and better provide support and engagement to victims throughout all stages of homicide investigations
- Training credible messengers (peer-to-peer mentors) in Atlanta, Georgia on vicarious trauma, including several follow-up "train the trainer" sessions
- Hosting a national webinar focused on trauma-informed law enforcement interview and investigation techniques to improve case outcomes

**Please reach out to us at [ncvctta.org](http://ncvctta.org) or [ncvctta@victimsofcrime.org](mailto:ncvctta@victimsofcrime.org) for more information!**

